

## HVAC AUTOMATION TECHNICIAN

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### QUALIFICATIONS PROFILE

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**Detail-oriented and multifaceted professional, offering extensive years of experience in the operation and maintenance of heating, ventilating, and air conditioning (HVAC) systems.** Skilled at building automation systems combined with expertise in pneumatic and electronic controls for heating and cooling systems. Equipped with strong knowledge of pneumatic systems and low voltage controls for conventional and automated HVAC control systems. Highly capable of determining gaps and discrepancies in operational performance and customer service quality, based on real-time process observation, process results, and customer feedback. Proficient with Wrightsoft HVAC software.

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### CORE COMPETENCIES

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*Construction Administration | Systems Enhancement | Project Management | Conflict Resolution  
Operational Streamlining | Staff Training and Leadership | Safety and Precautions | Regulatory Compliance*

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### PROFESSIONAL EXPERIENCE

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#### ABCD CO., IDAHO FALLS, ID

##### Owner | Operator

2009–Present

- Spearhead daily operations of a family-owned full-service contractor, focusing on heating and air conditioning system, repair services, and preventative maintenance.
- Monitor construction activities to ensure full compliance with approved designs and plans.
- Handle and streamline the processing of construction and building permits along with planning permits and variances.
- Improve capability measures, including revenue, employee retention, and support system availability.
- **Managed full lifecycle of numerous projects, including maintenance contracts, pool addition, and radiant floor, snowmelt, geothermal, and forced air systems.**

#### JKLM HEATING AND AIR CONDITIONING, IDAHO FALLS, ID

##### Project Manager

2005–2009

- Oversaw numerous projects, including MNOP Residence INN, WXYZ State University 8-ward Chapel, and other LDS Building new construction

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### EDUCATION

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**Bachelor of Science in Geology** | IJKL University, Pocatello, ID

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### PROFESSIONAL DEVELOPMENT

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American Heating and Refrigeration Institute (AHRI) Test and Balancing Certification  
Geothermal Design and Installation Certificate Program

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### PROFESSIONAL AFFILIATIONS

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The Heating and Ventilating Contractors' Association (HVCA)  
Ground Source Heat Pump Association (GSHP)